



On-site, mobile quality control

Service & maintenance activities

The on-site „Mobile Quality Check“ of Axon Ivy is a process that improves on-site maintenance, inspection and service work for customers. This replaces a complex, manual, error-prone process that involved Excel spreadsheets, massive volume of emails, and a chaos of paper documents.

Challenges

- Manual process results in considerably costs and a high error-rate
- Constant inefficiencies from many paper forms and Excel files
- Process includes many media breaks
- No clear communication or standardized process

Highlights

- Automation of the audit report as well as the dispatch of invoices
- Reporting & Monitoring
- Flexible, adaptable digital forms
- Upstream scheduling and automatic creation of daily calendars

Solution with Axon Ivy

- Complete digitization of service and maintenance work at the job site and the home office
- Integration with existing ERP system
- Built-in feedback loop for better front-office and back-office collaboration
- Digital document management
- Mobile smartphone app for use on-the-job

Reasons for Axon Ivy

- Access to the application also possible offline via mobile devices
- Geodata integration
- Agile Low Code Development
- Customer references

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