



Ordering and approval process for hardware, software and accesses

Via the Axon Ivy Portal employees place hardware and software orders and access requests. A dedicated approval process is stored for each requirement. Managers can issue clearances via mobile devices.

Challenges

- Uniform ordering process that considers the role of the ordering parties and the required approvals
- Editing, maintenance, and versioning of the processes by the responsible department
- Complete and simple forwarding of orders to the order processing department

Highlights

- Creation and adaptation of rule-based approval processes by the responsible department
- Approvals and releases by mail via mobile devices
- Automated procedure for follow-up, reminder, and escalation of processes

Solution with Axon Ivy

- Dedicated portal for all hardware and software orders and access requests
- Digital processes with stored process categorization according to release specifications
- Adaptation of processes by the responsible department for fast implementation of new requirements

Reasons for Axon Ivy

- Seamless integration of the solution into existing IT infrastructure
- Quick and easy setup of new order forms
- Transparent monitoring of the ordering and approval processes and the status quo

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